



SEAN MCMILLIN

IT professional actively expanding my knowledge and skillsets

PERSONAL INFO

Location

Tustin, CA

Phone

714.697.1997

E-Mail

sean@seanpmcmillin.com

TECHNICAL SKILLS

- Windows, Linux, and OSX Admin
- Hardware and software RAID
- Python, Shell, and Bash scripting
- Docker deployment and administration
- Database Admin
- Project Management
- Network Administration (VLAN, Firewall, etc.)
- Backup management
- VoIP System administration
- Office 365 administration
- Server and desktop hardware construction and replacement

CERTIFICATIONS

- Pursuing Server+

EXPERIENCE

IT Technician at Masimo

Irvine CA December 2020 - Present

- Supports over 5,000 users across the globe with all computer related needs and issues.
- Daily use of Active Directory to manager user base permissions and access.
- Work with end users to provide excellent service and resolve issues in a timely manner.
- Image, set-up, and deploy desktops, laptops, and more niche hardware for end users.
- Daily use and improvement of troubleshooting skills to diagnose and resolve physical, network, and application issues.

IT System Administrator at Filtronics Inc.

Irvine, CA July 2019 - December 2020

- Responsible for maintaining all electronic infrastructure for company.
- Set up and maintains item code database.
- Implemented and manages VoIP phone system.
- Handled day to day technical issues of all employees.
- Oversaw setup of new task flow system (Monday.com) to aid in sales pipeline, project management, and company wide communication.
- Works to spot potential problems before they can arise and fix them.
- Worked on implementing new ERP system for company.
- Lead on transitioning email to office 365
- Containerized company services by implementing Docker containers

IT Technician at Fleetwood Windows and Doors

Corona, CA May 2018 - Aug 2018

- Help desk support for office and factory floor employees
- Developed and deployed database accessing solutions
- Worked on developing new web-based dealer access pages
- Generated and created prototype ideas for increasing work flow of department as a whole.

**Resident Assistant at Michigan State University
East Lansing, MI Aug 2018 - May 2019**

- Assessed and respond to the needs of over 50 residents on building floor and over 2100 residents in the whole building
- Created engaging workshop events for residents
- Working in a team focused, collaborative environment
- Developed and directed multiple hall events that required coordinating with different departments in the Resident Housing Association
- Worked in Hubbard Hall for 3 school years and have had experiences with all types of incidents ranging from simple noise complaints to wellness checks to situations with criminal legal actions being levied.

**Sender City General Staff at Sender One Climbing
Santa Anna, CA Sep 2014 - Sep 2017**

- Seasonally worked at a rock climbing gym at the front desk and as a floor supervisor for the beginner area in the gym.
- Some responsibilities include: providing instruction, corrections, information and encouragement to new climbers. Took on and finished projects and tasks and learned from them.
- Managed the inherent risks involved in climbing. Monitored and enforced proper use of equipment.

EDUCATION

Michigan State University
Information Technology Management with an emphasis in Human Centered Design
Media Information - 2019

REFERENCES

References available upon request